



Smarter Solutions

#### Business Lines

GSA's Federal Technology Service provides full-service acquisition, program management, project management and financial management through its three business lines:

#### Network Services

Through partnerships with best-in-class industry partners, FTS leverages and aggregates government buying power to obtain full-range, end-to-end telecommunications products and services, including local and global voice, data, and video services, to support Regional and Global Network Solutions customer agencies. Both the Regional and Global Network Solutions operating units assist in defining requirements, identifying solutions, ordering services, and managing the ongoing provision of services, including billing operations.

Service offerings: Global Network Solutions, Local Service, Wireless Communications, Technical and Management Support Services, International Calling, Infrastructure, Satellite and Services, Internet Access, and More.

#### IT Solutions

FTS IT Solutions (ITS) provides acquisition, project management and financial management services to assist federal agencies in identifying, acquiring, deploying, managing and using technology solutions, and also provides information security services to help customer agencies protect their data and related systems.

FTS Client Support Centers (located throughout the U.S., Germany and Korea) assist agencies in purchasing from GSA's complete portfolio of fully-competed contracts and other governmentwide sources, to include GSA Multiple Award Schedules. ITS also offers global coverage through GSA's eleven regional offices.

Service offerings: Smart Card solutions, Software Managed and Acquired on the Right Terms (SmartBUY) Enterprise Software Licensing, and IT Security.

#### Professional Services

The GSA FTS Office of Professional Services provides fee-based acquisition support to customer agencies. You define the project and the budget and the Office of Professional Services (PS) goes to work to assist you in developing and implementing the proper acquisition strategy. We provide pre-award, award, and post-award management to help meet your acquisition needs. PS provides assisted acquisition, project management, procurement support and financial management services using the following Multiple Award Schedules (MAS):

Service Offerings: Management, Organization and Business Improvement Services (MOBIS), Logistics Worldwide (LOGWORLD), Professional Engineering Services (PES), Environmental Services, Advertising & Integrated Marketing Solutions (AIMS), Energy Management Services, Financial & Business Solutions (FABS), and Language Services.

#### Benefits of Using FTS Solutions

- One-Stop Shopping
- Adherence to Acquisition Excellence to "Get It Right" with Our Customers and Industry Partners
- Pre-Awarded Contract Vehicles
- Access to Thousands of Best-In-Class Industry Partners with Proven Technical and Acquisition Expertise
- Performance-Based Contracting Solutions
- Maximized Competition to Deliver Best Value
- Proven Track Record
- Offices Close to the Customer
- Dedication to Customer Satisfaction

*Ordering activities shall use the procedures in Federal Acquisition Regulation (FAR) 8.405-1 when ordering Schedule contract supplies and fixed-price services for a specific task, where a statement of work is not required (e.g., installation, maintenance, and repair).*

*When a statement of work is required, ordering activities shall use the procedures in Federal Acquisition Regulation (FAR) 8.405-2 when ordering Schedule contract services priced at hourly rates. The applicable services will be identified in Schedule publications and contractors' Schedule price lists.*

*When ordering services exceeding \$100,000 using Department of Defense (DoD) funds, ordering activities shall follow the Defense Federal Acquisition Regulation Supplement (DFARS), which has been amended to implement Section 803 of the National Defense Authorization Act for Fiscal Year 2002 (Public Law 107-107). DoD offices and non-DoD activities placing orders on behalf of DoD should refer to DFARS 208.404-70 for additional information regarding ordering procedures and documentation requirements.*

You can find out which suppliers have a contract through the Federal Supply Service by accessing Schedules e-Library on [www.gsaelibrary.gsa.gov](http://www.gsaelibrary.gsa.gov) or by visiting GSA's online shopping for e-business at [GSA Advantage!®](http://GSA Advantage!®). ([www.gsaAdvantage.gov](http://www.gsaAdvantage.gov))

e-Buy is an online Request for Quotation (RFQ) tool designed to facilitate the request for submission of quotations for a wide range of commercial services and products that are offered by GSA Schedule contractors who are on [GSA Advantage!®](http://GSA Advantage!®). For more information, visit [www.ebuy.gsa.gov](http://www.ebuy.gsa.gov).

For general information, contact the National Customer Services Center at (800) 488-3111 or e-mail [NCSCCustomer.Service@gsa.gov](mailto:NCSCCustomer.Service@gsa.gov).



U.S. General Services Administration

See how GSA Schedules provide you with total...

## Commercial Solutions





Get in the express lane to the government's buying power! You get guaranteed quality, convenience and efficient service when you use the General Services Administration's (GSA's) Multiple Award Schedules (MAS). Think of it as your permanent membership to the most comprehensive superstore in the world — with over 4 million commercial services and products you can shop from. Quality, selection and price are your three biggest benefits when you use GSA's MAS program. It all adds up to “best value.”

Do you need furniture in Frankfurt? Or office equipment in Orlando? Maybe paint in Paducah, tools in Toledo, vehicles in Vermont, or software in Sonoma? Perhaps you're looking for engineering services in Englewood? Whatever your needs, your solutions are available from GSA Schedules.

How do you get the services and products you need? Just click your way to GSA's Multiple Award Schedules (MAS), also called Federal Supply Schedules or GSA Schedules ([www.gsa.gov/schedules](http://www.gsa.gov/schedules)), and select from multiple companies supplying comparable services and products at varying prices. And you can relax knowing GSA only awards MAS contracts to responsible companies with prices determined fair and reasonable. The selection is always yours.

Take full advantage of “most favored customer” pricing! These are the prices that the contractors offer to their “most favored customers.” GSA ensures that these same prices are being offered to you. You can place your order directly with the MAS contractor and know you are helping accomplish your agency's mission while being price conscious.

You'll find a preview of GSA's acquisition centers, GWAC centers and Federal Technology Service listed below, along with customer contact information for your assistance.

## General Products Acquisition Center

[www.gsa.gov/generalproducts](http://www.gsa.gov/generalproducts)

**Customer Contact Point:**

**Customer Contractor Assistance (817) 978-4545**

*E-mail: [marketing.gpc@gsa.gov](mailto:marketing.gpc@gsa.gov)*

**Buildings and Building Materials/Industrial Services and Supplies — Schedule 56**

- Above Ground Storage Tanks/Systems, Fuel Dispensing Units and Fuel Management Systems
- Air and Water Purification Equipment and Sewer Treatment Equipment
- Building Materials
- Maintenance and Repair Shop Equipment
- Power Distribution Equipment, Generators and Batteries
- Solar Energy Systems, Energy Saving Lighting Products and Specialty Lighting
- Pre-engineered/Prefabricated Buildings and Structures
- Warehouse Equipment and Supplies

**Total Solutions for Law Enforcement, Security, Facilities Management, Fire, Rescue, Clothing, Marine Craft and Emergency Disaster/Response — Schedule 84**

- Marine Craft and Equipment
- Firefighting and Rescue Equipment
- Alarm and Signal Systems
- Special Purpose Clothing
- Law Enforcement and Security Equipment

**Food Service, Hospitality, Cleaning Equipment and Supplies, Chemicals and Services — Schedule 73**

- Chemicals and Chemical Products
- Recycling Collection Containers and Waste Receptacles
- Food Service Equipment, Supplies and Services
- Cleaning Equipment, Accessories, Janitorial Supplies, Cleaning Chemicals and Solvents
- Toiletries, Personal Care Items, Linens and Hospitality Wear
- Lodging and Hospitality Supplies and Services

**Sports, Promotional, Outdoor, Recreational, Trophies and Signs — Schedule 78**

- Fun in the Great Outdoors
- Sports and More
- Signs and Safety Zone Products
- Trophies, Awards and Promotional Items

**Temporary Administrative and Professional Staffing — Schedule 736**

- Administrative Support and Clerical Occupations
- Automatic Data Processing Occupations
- General Service and Support
- Information and Arts Occupations (including Miscellaneous Occupations)
- Technical and Professional Occupations

**Laboratory Testing and Analysis Services — Schedule 873**

- Chemistry and Clinical Instruments
- Electronic Test and Measurement Equipment
- Laboratory Equipment and Supplies
- Modular Lab Furniture
- Avionic Test Equipment
- Spectrometer and Chromatographic Systems
- Mechanical, Electrical and Chemical Testing and Analysis
- Oceanographic Analysis and Display Systems

**Test and Measurement Equipment, Avionics Equipment, Unmanned Aerial Vehicles and Related Services — Schedule 66 II J**

- Avionics Test Equipment
- Unmanned Aerial Vehicles
- Heat Energy Measuring Instruments
- Equipment Maintenance and Repair

**Chemistry, Biochemistry, Clinical Instruments and Services — Schedule 66 II N**

- Microscopes
- Reusable Laboratory Plastic Ware
- Laboratory Water Purification Devices
- Waste Recovery Systems

**Geophysical, Environmental Analysis Equipment and Services — Schedule 66 II Q**

- Air Sampling Equipment
- Automatic Gas Alarms
- Air Temperature Measuring Instruments
- Environmental Data Loggers
- Portable Global Positioning Instruments

## Center for Facilities Maintenance and Hardware

[www.gsa.gov/cfmh](http://www.gsa.gov/cfmh)

**Customer Contact Point: (816) 926-6760**

*E-mail: [HSSMarketing@gsa.gov](mailto:HSSMarketing@gsa.gov)*

**Center for Facilities Maintenance and Hardware — Schedule 51V**

- Appliances (Domestic, Export and Services)
- Commercial Coatings, Adhesives, Sealants and Lubricants
- Hardware Store Department (Walk-in/Walk-out and Catalog Services)
- Lawn and Garden
- Industrial Quality Hand and Power Tools
- Woodworking and Metalworking Machines

You can make purchases a variety of ways through the Hardware Store Schedule 51V — *GSA Advantage!*® or direct from the vendor. For vendors awarded under the walk-in/walk-out option of the Hardware Store Department, you can use your government purchase card and make regular purchases, or if awarded under the catalog option, you can direct order from the vendor catalogs.

**Facilities Maintenance and Management — Schedule 03FAC**

- Complete Facilities Maintenance
- Complete Facilities Management
- Electrical and All Utility Services (Limited to Facility Maintenance)
- Elevator and Escalator Preventative Maintenance
- Elevator Inspection
- Fire Alarm/Suppression Preventative Maintenance and Repair
- Grounds Maintenance
- Industrial, Aerospace and Marine Painting
- Pest Control
- Refrigeration, Heating, Ventilation and Air Conditioning (HVAC Maintenance)
- Tree Planting/Trimming/Removal

## Information Technology Acquisition Center

[www.gsa.gov/itcenter](http://www.gsa.gov/itcenter)

**Customer Contact Point:**

**IT Center Hotline: (703) 305-3038**

**Live Voice 8:00 am – 4:00 pm EST; Fax: (703) 305-6333**

*E-mail: [IT.Center@gsa.gov](mailto:IT.Center@gsa.gov)*

GSA's Information Technology Acquisition Center manages the Group 70 Multiple Award Schedule (MAS) for Information Technology equipment, software and professional services.

Thousands of companies offering millions of products and services are currently available to meet all of your technology needs. Our primary mission is to make it as easy as possible for federal, state and local government customers to purchase state-of-the-art Information Technology products and professional services.

**General Purpose Commercial Information Technology Equipment, Software and Services — Schedule 70**

- Professional Information Technology Services
- Leasing of IT Equipment
- Purchase of IT Equipment
- Computers
- Software
- Classroom Training
- Electronic Commerce Services
- Mobile and Wireless Services
- Information Assurance
- AND MORE!

## Management Services Center

[www.gsa.gov/mgmtservices](http://www.gsa.gov/mgmtservices)

**Customer Contact Point: (800) 241-RAIN (7246)**

*E-mail: [management.services@gsa.gov](mailto:management.services@gsa.gov)*

**Energy Management Services — Schedule 871 II**

- Energy Planning and Strategies
- Energy Choice Analysis
- Metering Services
- Energy Audits, Alternative Energy Sources and Renewable Energy Certificates
- Emergency Power Sources, Natural Gas, Energy from Renewable Resources and Electricity in Deregulated Markets

**Management, Organization & Business Improvement Services (MOBIS) — Schedule 874**

- Quality Management
- Business Process Reengineering
- Strategic and Business Planning
- Benchmarking and Strategic Sourcing
- ISO 9000 and ISO 14000
- Activity-Based Costing
- Financial Management Analysis Related to an Improvement Effort
- Statistical Process Control
- Surveys
- Individual and Organizational Assessments and Evaluations
- Organizational Design
- Change Management
- Development of Leadership Skills and Training in Improving Customer Service
- Facilitation, Competitive Outsourcing, Program and Project Management and Alternative Dispute Resolution (not EEO ADR)



Environmental Services — Schedule 899

- Anthrax and Bio-Chemical Testing
- Industrial Hygiene
- Archeological Studies
- Cultural Resource Management Plans
- Computer/Electronic Recycling
- Environmental Site Selection and Preparation
- MSDS Support
- Remediation
- Training Certification Programs, Vulnerability Assessment, Geographic Information Systems (GIS) and Waste Management Plans

Language Services — Schedule 738 II

- Translation of Written, Electronic and Multi-Media Material
- Interpretation of Oral Communication
- On or Off-Site Customized or Standardized Foreign Language Training
- Title III Electronic Wire Surveillance
- Sign Language

Logistics Worldwide (LOGWORLD) — Schedule 874 V

- Inventory Management and Operations
- Value Chain Management
- Warehouse and Stockroom Operations
- Consultation on Hazardous Material Storage and Handling
- Property Disposal Management, Acquisition Logistics, Distribution System Analysis and Carrier Management
- Deployment Logistics, Contingency Planning and Logistics Related Training
- Wildfire Suppression Support
- Tank and Truck Repair

National Furniture Center

www.gsa.gov/furniture

Customer Contact Point:  
Jennifer Marzouk (703) 305-5641  
E-mail: jennifer.marzouk@gsa.gov

The Office, Imaging, and Document Solution — Schedule 36

- Office Equipment, Leasing and Rental Agreements for Copiers, Document Support and Management Services
- Mail Products and Services

Professional Audio/Visual, Telecommunications, and Security — Schedule 58 I

- TV Monitors and Cameras
- Mini-Studios
- Recording and Reproducing Audio and Visual Equipment
- Telemetry, Underwater Sound, Radar, Visible and Invisible Light Communication, Signal Data and Night Vision Equipment

Office Furniture — Schedule 71 I

- Furniture Systems and Workstation Clusters
- Acoustical Partitions
- Multiple and Multipurpose Seating
- Display and Communication Boards

Household and Quarters Furniture — Schedule 71 II

- Leased Furniture
- Dormitory, Quarters and Residential Casegoods and Beds
- Casual and Outdoor Furniture
- Installation Services

Packaged Furniture (Office, Room, and Healthcare) — Schedule 71 II H

- Packaged Offices
- Healthcare Exam Rooms, Waiting Rooms, Long Term Care Rooms and Offices
- International Products

Comprehensive Furniture Management Services — Schedule 71 II K

- Project Management
- Interior Design/Layout
- Reconfiguration/Relocation Management
- Assets Management and Maintenance
- Packaged Environments

Special Use Furniture — Schedule 71 III

- Preschool/Classroom
- Library
- Auditorium/Theatre Seating
- Clothing Lockers and Locker Benches
- Worktables and High Density Storage Cabinets

Miscellaneous Furniture — Schedule 71 III E

- Security Filing Cabinets
- Safes and Vault Doors
- Special Access Control Containers

Floor Coverings — Schedule 72 I A

- Carpet
- Rugs
- Carpet Tiles and Cushions

Furnishings — Schedule 72 II

- Lamps/Shades
- Window Treatments
- Wall Art
- Artificial Trees and Plants

The National Furniture Center offers the largest selection of office equipment, furniture, and furnishings. We continue to be the government's preferred source of commercial products and services. The exceptional pricing we make available, our flexible shipping times, and our expert advice offer the best value to our customers, consistently exceeding their expectations.

Office Supplies and Administrative Services Acquisition Center

www.gsa.gov/osas

Customer Contact Point: (212) 264-0868  
E-mail: smartshop@gsa.gov

The Office Supplies and Administrative Services Acquisition Center (2FY) oversees a widely diversified base of commercial contracts for extensive product and service offerings which allows federal agencies and DoD components to focus on their core missions rather than complex acquisition regulations. The

Center also oversees contracts under GSA's dramatically expanded Global Supply program which can respond to high-demand customer needs worldwide on a 24/7 basis. The seven Multiple Award Schedules managed by the Center include:

Training Aids & Devices; Instructor-Led Training, Course Development & Test Administration — Schedule 69

- On-Site, Classroom and Hands-On Training
- Highly Specialized Surveillance/Security/Emergency Preparedness
- Law Enforcement/Intelligence Related Training
- Customized and General Education Solutions, Computers, Software, Language, Vocational, Health, Safety and Business Management and Improvement

Human Resources and Equal Employment Opportunity Services — Schedule 738X

- Recruitment
- Employee Assistance Programs, Planning, Position Classification, Worker's Compensation Services and EEO Services
- Pre-Employment Security Screening and Background Investigation Support for National Agency Checks and Security Clearances up to TS/SSBI

Office Products/Supplies and Services and New Products/Technology — Schedule 75

- Supplies, Office Equipment and Services
- Destruction Equipment (High Security DoD Approved Document and CD/DVD Shredders and Degaussers)
- Full Walk-In Store Services
- Restroom Products
- Office Equipment for the Physically Challenged
- Authorized JWOD Distributors

Publications Media (includes Online Information Resources and Online Bookstores) — Schedule 76

- Leading Information Providers
- Information and Publications in Any Available Media
- Online Technical Specification Databases, CDs and DVDs
- Dictionaries, Maps, Books, Videos, Online Desk References, Instructional Pamphlets, Magazines and Online Mega-Bookstores
- Professional Periodical and Journal Subscription Services for Information on Taxation, Aviation, Scientific, Legal, Medical and Engineering Disciplines

Shipping, Packaging and Packing Supplies — Schedule 81 IB

- Sags, Sacks, Crates, Pallets, Strapping, Packaging and Bulk Packing Material
- Packing Material and Packaging Services for Regular and HAZMAT Material

00JWOD NIB/NISH Products and Services

- All Product and Services Offerings by National Industries for the Blind (NIB) and the National Institute for the Severely Handicapped (NISH), such as Writing Instruments, Binders, Highlighters, Portfolios and Picture Frames; as well as Mailroom, Janitorial and Custom Imprinting Services

Cameras, Photographic Printers & Related Supplies & Services — Schedule 67

- All Types of Film
- Digital & Security ID Cameras
- Accessories & Software
- Scanners
- Custom Photography Services
- Media Duplication and Conversion Services
- Full-Scale Imaging and Digital Services
- Website Photo Storage Services
- Photo-Quality Inkjet and Wide Format Printers (Including Print-to-High-Speed Internet) Connectivity Services

Services Acquisition Center  
www.gsa.gov/servicesacquisition

Customer Contact Point:  
Customer Service Line (703) 305-6658  
E-mail: fss.services@gsa.gov

The Services Acquisition Center's goal is to provide a broad spectrum of professional services to its customers, specializing in the areas of finance, advertising and professional engineering. We are also responsible for the Multiple Award Contract for the federal government's charge card program: GSA SmartPay®. Just take a look at the variety of services offered through the Services Acquisition Center:

Financial and Business Solutions — Schedule 520

- Financial Consulting
- Audits
- Asset Management
- Financial Training
- Financial Management
- Due Diligence
- Debt Collection
- Accounting and Budgeting
- Consumer Credit Reports, Address Verification Reports and Skip Location Reports

Advertising and Integrated Marketing Solutions — Schedule 541

- Advertising and Public Relations
- Web-Based Marketing
- Market Research,
- Video/Film Production
- Exhibit Design and Implementation
- Conference, Events and Tradeshow Planning
- Commercial Photography
- Commercial Art and Graphic Design

Professional Engineering Services — Schedule 871

- Strategic Planning
- Concept Development and Requirements Analysis
- System Design, Engineering and Integration
- Test and Evaluation
- Integrated Logistics Support
- Acquisition and Life Cycle Management

GSA SmartPay®

- Charge Card Services for Purchase, Fleet and Travel Expenses



Additional Acquisition Resources:

GSA Automotive  
www.gsa.gov/automotive

Customer Contact Point:  
Ira Herman: (703) 305-6305 or (703) 308-CARS  
E-mail: ira.herman@gsa.gov or vehicle.buying@gsa.gov

- Multiple Award Schedules:
- Vehicular Equipment and Accessories
  - Trailers
  - New and Re-treaded Tires for Passenger Cars and Light, Medium and Heavy Trucks
  - Aerial Lift Vehicles
  - Construction and Highway Maintenance Equipment
  - Vehicular Bodies
  - Firefighting and Waste Disposal Vehicles
  - Attachments for Construction, Snow and Highway Maintenance Equipment
  - Neighborhood Electric Vehicles
  - Commercial Leasing of Sedans and Light Trucks

- Non-Multiple Award Schedules
- Passenger Cars
  - Light, Medium and Heavy Trucks
  - Buses
  - Ambulances
  - Other Non-Standard Vehicles

Please remember that GSA Automotive is a mandatory source for most vehicles. Also, use AutoChoice, the GSA Automotive's electronic order placement tool! (www.autochoice.gsa.gov)

Office of Transportation and Property Management  
www.gsa.gov/travel  
www.gsa.gov/transportation

Customer Contact Point:  
Rebecca Koses: (703) 605-5606  
E-mail: onthego@gsa.gov

- Airline City Pair Program
- Comprehensive Travel Services Solutions (Travel Consultants, Travel Agents, Etc.)
- e-Travel Services
- Domestic Delivery of Small and Heavyweight Packages (Express and Ground)
- Governmentwide Employee Relocation Services
- Courier Services
- Shuttle Services
- Office Relocation Services
- Transportation Management Services Solution (TMSS)
- A Comprehensive Online End-to-End Freight and Household Goods System to Achieve the Best Value Rates and Services

GWACs

Governmentwide Acquisition Contracts (GWACs) are task order or delivery order contracts for information technology (IT) established by one agency for governmentwide use. GSA has established three GWAC Centers to provide customers with a variety of GWAC vehicles from which to obtain high quality, state-of-the-art, total integrated solutions to their IT requirements.

Enterprise GWAC Center  
www.gsa.gov/egc

Customer Contact Point:  
Mimi Bruce, Director Client Support: (510) 637-3890  
E-mail: mimi.bruce@gsa.gov

- ANSWER (Applications 'n Support for Widely-Diverse End User Requirements) — www.gsa.gov/answer
- End-to-End IT solutions, which include the full gamut of IT capabilities
  - Requirements and Design Research, Analysis and Development, Software Maintenance and Large Scale Systems Integration
  - Communications, Configuration Management, Supply Chain Management and Knowledge Management
  - Test/Hardware Engineering, Applied Sciences and Engineering, Biometrics and Environmental Systems
  - Customer Relationship Management (CRM)/Call Centers, Health Informatics, Enterprise Resource Planning, Business Process Reengineering, Distance Learning, Information Assurance, Web Development, Homeland Security, and Modeling and Simulation

- ACES (Access Certificates for Electronic Services) — www.gsa.gov/aces
- Secures Electronic Access to Government Information and Services Using Public Key Infrastructure/Digital Signature Technology
  - Authenticates Electronic Digital Signature Service Using E-Commerce
  - Ensures the Privacy of Electronic Transactions
  - Validates Identity
  - Protects Integrity of Information
  - Simplifies Process of Data Exchange

- ITOP II (Information Technology Omnibus Procurement II) — www.gsa.gov/itop2
- Wide Range of IT Services
  - Information Systems Engineering
  - Systems Operations and Management
  - Information Systems Security Support

- Virtual Data Center Services — www.gsa.gov/virtualdataservices
- Provides for the Outsourcing and Migration of Government Data Services from Existing Federal Data Centers to Industry Partner Centers Located Throughout the World
  - Provides Data Processing and Support Services Inclusive of 24/7 Data Center Support, Automated Operations, Facilities Management, Systems Programming, Operations Support, Systems Support, Consolidation and Migration Support and More

- Millennia — www.gsa.gov/millennia
- Meets the Demand for Large System Integration and Development Projects by Providing Information Technology (IT) Services in a Timely and Cost-Effective Manner
  - Communications, Definition, Design, Implementation, and Management of Digital and Integrated or Linked Communications Systems
  - Software Engineering, Managing Software from Initial Conception and Planning, Through Design and Development, to Conversion, Maintenance and Improvement
  - Systems Engineering, All Activities Needed to Develop and Initiate Automated Information Systems

Information Technology GWAC Center  
www.gsa.gov/itgwaccenter

Customer Contact Point:  
Toll Free Customer Support Line: (877) 929-4822  
Voice: (817) 978-3506  
Fax: (817) 978-0095  
E-mail: shan.clark@gsa.gov, mlite@gsa.gov

- Millenia Lite — www.gsa.gov/millennia
- Multiple-Award IDIQ Contract
  - Offers Broad Range of Professional IT Support Services in Four Functional Areas
  - Labor Hour/Time and Material Fixed-Price and Cost Reimbursement Task Orders May Be Issued
  - Incorporates Award Term Incentives for Performance-Based Contract Extension Periods
  - Worldwide in Scope
  - Contract Period is Three Years with Seven One-Year Options
  - Maximum Contract Value of \$20 Billion
  - Includes 36 Prime Contractors

- Smart Cards — www.gsa.gov/smartcards
- Provides Agencies with Common Interoperable, Multi-Technology, Multi-Application Solution
  - Supports Applications Such as Identification, Building Access, Property Control, Biometrics, Logical Access and Cryptographics
  - Provides a Secure Token for Public Key Infrastructure (PKI) Applications

Small Business GWAC Center  
www.gsa.gov/sbgwac

Customer Contact Point:  
Jean Oyler, Business Development Specialist: (816) 823-3358  
E-mail: jean.oyler@gsa.gov

The Small Business GWAC Center specializes in small business set aside contracts that assist federal agencies in meeting their technology requirements and small business procurement preference goals simultaneously.

- 8(a) STARS — www.gsa.gov/8astars
- Full Range of IT Solutions Through Small Disadvantaged 8(a) Firms
  - Portfolio of Over 400 8(a) Certified Contract Holders Who Can Receive Directed Orders Up To the 8(a) Threshold of \$3 Million
  - Base of Three Years with Two, Two-Year Options
  - Program Ceiling of \$15 Billion
  - Services Include: Custom Computer Programming, Computer Facilities Management Services, Data Processing and Hosting

- HUBZone GWAC — www.gsa.gov/hubzone
- First Governmentwide Acquisition Contract Set Aside Exclusively for Historically Underutilized Business Zone (HUBZone) Certified Firms
  - 36 Industry Partners
  - Online Information Services
  - Computer Facilities Management Services
  - Provides Government Agencies with Access to Pre-Competed Contracts with High-Quality HUBZone Companies
  - Helps Agencies Meet Their Three Percent Statutory Procurement Goal

GSA Federal Technology Service  
www.gsa.gov

Customer Contact Point:  
Kristina Langley: (703) 306-6035  
E-mail: kristina.langley@gsa.gov

Overview  
The mission of GSA's Federal Technology Service (FTS) is to deliver best value and innovative acquisition solutions for Information Technology, Network Services (telecommunications), and Professional Services to support government agency requirements worldwide. GSA FTS works with agency customers to understand their requirements and to help them develop acquisition strategies, conduct the acquisition, provide assistance throughout implementation, and manage the funding. GSA FTS services help agencies achieve best value solutions and avoid doing costly, time-consuming acquisitions, save taxpayer dollars, and enable them to devote more of their own staffs directly to their agency missions and programs.

- GSA FTS works closely with every major civilian and federal government agency to offer assisted acquisition services on a fee-for-service basis. FTS services include:
- Developing Statements of Work (SOWs)
  - Developing Request for Proposal (RFP) Packages
  - Working on Acquisition Strategy and Options
  - Conducting the Acquisition
  - Signing Contracting Documents
  - Providing Legal Support, if Necessary
  - Acting as Contracting Officer Technical Representative on Each Task Order
  - Managing Milestones, Schedules and Costs
  - Providing Small Business and Socioeconomic Credits
  - Ensuring Problem Resolution
  - Providing Project and Financial Management
  - Developing and Tracking Task Orders